

[Click](#) for the disclosure statement regarding the procession of your personal data that we obtain as you share your demands, complaints, suggestions, and wishes with us.

OPET FUCHS MADENİ YAĞ SANAYİ TİCARET ANONİM ŞİRKETİ
DEMAND & COMPLIANT MANAGEMENT
INFORMATION NOTICE ON THE PROCESSION AND PROTECTION OF PERSONAL DATA

a) Data Controller and Representative

Pursuant to the Personal Data Protection Law No.6698 ("the Law"), your personal data may be processed within the following scope by Opet Fuchs Madeni Yağ Sanayi ve Ticaret Anonim Şirketi ("the Company" or "Opet Fuchs"), as the data controller.

You can find detailed information about the procession of your personal data in the Policy of Opet Fuchs Madeni Yağ Sanayi ve Ticaret Anonim Şirketi on the Protection and Processing of Personal Data ("Policy") at <http://www.opetfuchs.com.tr/yasal-uyarilar/kisisel-verilerin-korunmasi>.

b) Purposes of Personal Data ProceSSION

Your personal data will be processed by Opet Fuchs for the purposes of receiving, evaluating and finalizing your opinions, suggestions, requests and complaints you have directed to our Company ("Objectives") within the personal data processing conditions and purposes specified in Articles 5 and 6 of the Law.

c) Persons to whom, and Purposes for which Personal Data can be Transmitted

Your personal data collected; Our suppliers, legally authorized public institutions and legally authorized private persons for the purpose of receiving, evaluating and finalizing your opinions, suggestions, requests and complaints, Koç Holding A.Ş. for the purpose of auditing our Company's business activities, and the data processing conditions specified in Article 5 of the Law. and in accordance with the data transfer rules specified in Article 8 of the Law.

d) Method of, and Legal Reason for Collecting Your Personal Data

Your personal data is collected in the physical environment through your visits to our dealers and business partners, in electronic environment via the website, telephone, social media, within the scope of the personal data processing conditions specified in Article 5 of the Law.

e) Rights of the Personal Data Subject Stipulated in the Article 11 of the Law

We hereby declare that, you, as personal data subject, have the following rights as per the Article 11 of the Law:

- To learn whether your personal data are being processed,
- To request information in case your personal data has been processed,

- To find out the purpose for processing of your personal data and whether they have been used in accordance with that purpose,
- To know the third parties to whom your personal data have been transmitted at home or abroad,
- To request correction of your personal data if they are incomplete or incorrectly processed and ask that the process carried out in this context be notified to the third parties to whom your personal data have been transmitted,
- To request deletion or destruction of your personal data if the reasons for processing the same have ceased to exist although they have been processed in accordance with the Law and other relevant laws, and ask that the process carried out in this context be notified to the third parties to whom personal data have been transmitted,
- To object to occurrence of any result, if any, which is to your detriment by means of analysis of personal data exclusively through automated systems;
- To demand compensation of your loss if you incur a loss due to illegal processing of your personal data.

You can send your application regarding the above mentioned rights by filling out Data Owner Application Form which is available at <http://www.opetfuchs.com.tr/bize-ulasin/iletisim-formu>. Your application will be concluded free of charge as soon as possible according to the nature of your request, and in any case within thirty days, at the latest; however, if the transaction requires additional costs, you may be charged according to the tariff set by the Personal Data Protection Board.